Human Resources Profile LESLIE SHERIDAN P.O. Box 400 * Vineburg, CA 95487 * (707) 933-8848 * E-Mail: Leslie@TheAddedEdge.com www.TheAddedEdge.com



SUMMARY: Human resource professional with keen intuition and verve, and cornucopia of experience in a diverse range of human resource functions.

EXPERIENCE:

Consulting

- Consulted with executives and employees and provided proactive and just-in-time delivery of HR services and resources, enabling the achievement of business objectives and limiting legal liabilities.
- Consulted with and guided executives, exempt and non-exempt employees on employee relations, compensation (including salary planning and administration), benefits, EEO/AA, safety, labor relations, and payroll issues.
- Provided broad HR management to 1500 management, technical, professional, and operations employees for Chase Manhattan Bank.
- Managed and marketed the HR function to four diverse business lines in six geographic locations, including international, encompassing 1000 employees within US Bank System.
- Provided HR guidance to three divisions, including 800 systems and operations employees of Chase Manhattan Bank.
- Acted as corporate HR manager to 800 employees, handling generalist functional responsibilities for **Pillsbury.**
- Performed the role of employee counselor for the grievance-handling arm of employee relations function at **Chase Manhattan Bank's** New York City location.
- Consulted with executives and their staffs on job responsibilities, orchestrating the writing of job descriptions for Northwest Aerospace Training Corporation.

Staffing

- Planned and executed sourcing, recruiting, interviewing and hiring activities for executives, exempt and non-exempt positions.
- Acted as employment coordinator for 287 branches of **Chase Manhattan Bank**, including the organization and coordination of community "open houses."
- Implemented the staffing plan for the creation of the electronic banking division of Chase Manhattan Bank.
- Conducted videotaped mock interviews of MBA students for the University of Minnesota's Carlson School of Management over a three-month period.
- Synchronized and executed the downsizing and outplacement of 1500 employees and planned and facilitated the divestiture of a business at **Chase Manhattan Bank**.
- Conducted national employee focus group recruiting campaign for American Airlines.
- Provided HR guidance for the effective closing of the New York international office and orchestrated and implemented numerous reductions in staff at US Bank System.
- Synchronized and implemented downsizing during and after hostile takeover at Pillsbury.

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Project Development

- Researched, streamlined and authored the Human Resources Policy Guides at Chase Manhattan Bank and Metris Companies, Inc.
- Surveyed judges and administrative staff within the **Wisconsin Supreme Court** system, accumulating database for the first-ever formal of wage, salary, and job evaluation system.
- Designed and implemented regional employee referral program at Chase Manhattan Bank.
- Conducted employee focus groups at **Donaldson**, **Lufkin & Jenrette**, **Inc.**; administered employee surveys and conducted related sessions for employee feedback and action planning at numerous companies internationally.
- Created multi-media recruiting presentation for **Chase Manhattan Bank** and co-created and acted in a program on using positive thinking in the employment process, for **Akaku: Maui Community Television.**
- Formulated and promoted "Employee Events" program at systems and operations facility of Chase Manhattan Bank.

Learning

- Designed and conducted training courses and presentations to employee populations on variety of HR programs, including just-in-time sensitivity/diversity workshops, new-hire orientations, benefits and compensation.
- Created and presented "Thinking BIG" employee workshop for the Ohana Savers of Maui.
- Developed and delivered sales training programs to executives at IBM, Alexander & Alexander Consulting and Watson Wyatt Worldwide.
- Created and presented sales motivation and strategic visioning sessions for **Robert Half International** and the **March of Dimes Foundation**.
- Designed and conducted resume and interview workshops and presentations for minority network of **Northwest Airlines**, and several civic organizations.
- Conducted needs analyses for training and development of employees.
- Awarded prize by Working Woman magazine for essay on time-management strategies.

WORK HISTORY:	Twenty-six years of business experience in the human resources industry.
	THE ADDED EDGE, INC., President
	IBM, Senior Business Development Consultant
	STANARD & ASSOCIATES, INC., Vice President, Client Relations
	NCS, INC., Product Marketing Manager
	US BANK SYSTEM, (First Bank System,) Human Resources Officer
	PILLSBURY, Personnel Representative
	THE CHASE MANHATTAN BANK, Human Resources Officer
EDUCATION:	UNIVERSITY OF WISCONSIN-MADISON
	Bachelor of Arts, Spanish
	Bachelor of Arts, Sociology
OTHER:	Published poet, lyricist and article author.
	Hablo Espanol.
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